

## **Terms and Conditions of Sale chalet Reve Blanc, Apartment Emile and Isabella**

After having previously stated that:

The Sarl Rêve Blanc; the Service Provider of the first part, and, secondly, the Occupant or the Client, have been approached, via the Internet the website [www.rêve-blanc](http://www.rêve-blanc), the said Site, in order to conclude the reservation of 'a dwelling for a duration and a number of people, determined, when buying online.

These General Conditions of Sale (hereinafter the "General Conditions") govern the offer of tourist accommodation and the provision of services concluded by the Service Provider, Limited Liability Company (SARL) with capital of € 11,400, of which the head office is at 2100A le lachachet, 73320 Tignes and the mail address at 35 rue Balard, 75015 PARIS, registered at the Paris Trade and Companies Register under number 438 799 645, and the Client.

In accordance with the regulations in force, these General Terms and Conditions of Sale are systematically communicated to any Customer before settling his reservation.

The purchase of Services is reserved for Users who have first read the General Conditions in their entirety and have accepted them by checking the box or by clicking on the hypertext link provided for this purpose. Without this acceptance, the continuation of the reservation process is technically impossible.

Consequently, the finalization of the booking process on the Site implies the express acceptance by the User of these General Terms and Conditions.

Except in the case of fraud, the Client is financially responsible for his actions on the Service Provider's Site, including the use of his User Name and Password. It also guarantees the veracity and accuracy of the information provided on the Site.

### **Bookings**

All reservations must be accompanied by a deposit of 50% of the duration stay. Upon payment of the deposit, the reservation becomes firm and final, and entails acceptance of these rental conditions.

### **Payment and balance**

The remaining balance of stay must be paid no later than 30 days before the day of arrival, without a reminder from the Service Provider. Bank transfer fees are the responsibility of the customer.

Any reservation made less than one month before the date of arrival must be paid in full to be confirmed.

#### **Amendments and cancellations**

In case of cancellation, we must notify it by email at: [contact@reve-blanc.com](mailto:contact@reve-blanc.com), the date of reception determines the date of cancellation. Guests who have not paid the balance 30 days before the date of arrival are considered to have canceled their stay, without them being able to claim this cancellation.

For any delayed arrival or early departure, the stay will be due for its entirety.

Cancellation fees are withheld in accordance with the cancellation conditions listed below.

- Cancellation 30 days before the date of arrival: the deposit of 50% of the price of the stay are kept.
- From 30 days to the date of arrival: 100% billing of the total amount of the stay.
- No show on arrival, interruption of stay, early departure: invoicing 100% of the total amount of the stay including ancillary services.

The customer is reminded, in accordance with Article L. 121-21-8 12 ° of the Consumer Code, that he does not have the right of withdrawal provided for in Article L. 121-21 of the Code de la Consommation. consumption.

The Conditions of Sale specify the terms of cancellation and / or modification of the reservation.

Reve Blanc does not offer cancellation insurance.

### **Various information**

On the various communication supports are presented, as an indication, a general and exhaustive description of each room of the chalet illustrated with photos. Any other specific request is considered a preference and does not constitute a contractual warranty.

The information on the resorts is communicated by the Tourist Office and can not engage the responsibility of the chalet Rêve Blanc and its apartments.

### **Rates include:**

Rental of the apartment, supply of sheets and towels, beds made on arrival, change of towels in the middle of the stay for a minimum stay of 7 nights, cleaning kit, tea towels, satellite TV, wifi, water, electricity and heating, standard cleaning at the end of the stay (supplement of € 200 for the apartment Émile and € 300 for the apartment Isabella, taken on the deposit in case of significant soiling beyond normal use).

The tourist tax, collected on behalf of the municipalities, is not included in our rates. Its amount is 1.65 € per person per day. It is to pay on the spot.

The welcome is at the chalet Rêve Blanc. The customer agrees to take notice of the place on the date and to pay the deposit the day of arrival. In the event that these conditions are not met, the Dream White would be entitled to refuse the delivery of the keys and to re-rent the apartment within 24 hours.

Accommodations are available on the day of arrival from 17:00; they must be released on departure day before 10am.

In case of departure after 10:00, a flat fee of 150 € will be charged to the customer. In case of loss of keys, the sum of 25 € will be charged to the customer.

### **Bail**

A security deposit of € 1,200 for the Émile apartment and € 3,000 for the Isabella apartment (in BC). It must be paid at the latest at the handing over of the keys.

The end-of-stay cleaning is included in the rent of the apartment. However, the client will have to leave the apartment in a suitable state, and respect the following instructions:

- • Put the furniture back in place
- • Empty the refrigerator completely, wash and store dishes, wash
- cooking, microwave and oven, if intensive use,
- • Empty garbage cans and dispose of garbage in containers provided for this purpose

In case of non-compliance with these cleaning instructions, an amount of € 200 for the Émile apartment and € 300 for the Isabella apartment will be deducted from the deposit in case of major fouling beyond normal use.

The property will refund the deposit within 10 days after departure subject to the following conditions:

Verification of the apartment and deducting any damage and unpaid sums, keys not returned, and if the rules of the residence have been respected in all its forms, including the behavior of customers in the apartments and its neighbors. In the event of a night roar and after two warnings to those responsible for the residency that have not been successful, the Reve Blanc reserves the right to keep the customer's security deposit and have the housing evicted. This expulsion putting a definite end to the stay of the customers, without any compensation.

### **State of play, cleanliness and deterioration**

The client will find on arrival a detailed inventory of objects and equipment contained in the apartment. All complaints concerning the inventory, the inventory of fixtures and equipment or the cleanliness of the apartment must be made to the manager by email to [contact@reve-blanc.com](mailto:contact@reve-blanc.com) within 24 hours of arrival. After this period, the client will be considered to have tacitly acknowledged the accuracy of the inventory, the inventory of fixtures and equipment and the cleanliness of the apartment.

The customer must report by email, any deterioration or breakage during his stay. None of the objects installed in the apartment should be moved to another. Any object transferred from one apartment to another will be considered as missing and retained as such on the deposit.

The customer will be responsible for the objects contained in the apartment (furniture, utensil, linen ...) and will be required to refund the missing or damaged items, at their price, or their repair and cleaning, including bedding. In case of damage (walls, ceilings, paintings, sanitary materials or other), the customer will also be required to reimburse the price of repairs, according to the assessment made by Rêve Blanc.

### **Occupation**

The rented premises concern the rental and occupancy of the premises for the exclusive use of pleasure homes. The client will enjoy rented premises and furniture. The rental of the apartment indicated in the appendix of this document is carried out for a maximum number of people. Any violation of this article will result in an additional penalty of 400 € per person per week. All without prejudice to any other damages and interests.

### **The Reve Blanc reserves the right to show the apartment, especially if it is for sale. minors.**

We draw your attention to the fact that our residences / cottages do not depend on a Holiday and Leisure Center in the sense of the decree n ° 2002-883 dated May 3rd, 2002, and are not adapted to ensure collective stays or individuals outside the family home of minors under 18, not accompanied by their legal administrators. Rêve Blanc reserves the right to refuse access to the apartment, which would have been reserved in breach of this requirement for the benefit of minors under 18 years of age not accompanied by their legal administrators presenting themselves to the apartments, and to proceed to the immediate cancellation of the stay. Under the same conditions, Rêve Blanc can proceed at any time before the start of the stay, to the cancellation of the reservation, if it discovers that the apartment is intended to accommodate minors under 18 years unaccompanied by their directors legal.

### **Rules of procedure**

In order to facilitate the stay, an internal regulation is at the disposal of the customer in each apartment; it is necessary to know and respect it.

It is strictly forbidden to ride skis, ski boots, sledges and all ski equipment in the apartments or on the balconies. Spaces for shoes and skis are provided for this purpose. The customers take off shoes at the entrance, and move in the apartment in shoes or indoor shoes to preserve the common and private areas in a good state of use.

The omissions of personal items inside the apartment during the release of the premises can not engage the responsibility of the Reve Blanc.

Animals are forbidden in our apartments.

### **Force majeure and dislodgement**

In case of exceptional event or in case of force majeure, the provider can not be held responsible in any case. The manager will endeavor to find a solution to the best of his ability.

The provider can not be held responsible for external disturbances that would interrupt or prevent the smooth running of the stay, including lack of snow, deletion of activity, cut water / electricity, noisy environment, natural disaster, closed road ... The client can not claim any compensation from the Provider.

#### **Security of the premises**

The client must ensure the closure of the doors and windows of the apartment when he is absent.

Similarly, he will not leave any object or material on the balconies of the apartment. In case of non-compliance with these instructions, the responsibility of Rêve-Blanc can in no case be retained.

### **Intellectual property and counterfeits.**

Rêve Blanc owns the intellectual property rights or holds the rights to use all the items available on the site, including text, images, videos and logos.

Any reproduction, representation, modification, publication, adaptation of all or part of the elements of the site, whatever the means or process used, is prohibited without the prior written permission of the owner.

Any unauthorized use of the site or any of the elements it contains will be considered as constituting an infringement and prosecuted in accordance with the provisions of articles L. 335-2 and following of the Code of Intellectual Property.

### **Use of cookies on the site**

A cookie is a small text file that is stored on the disc of your computer, tablet or smartphone while browsing the internet. Only the issuer ([www.centre-de-therapies-douces](http://www.centre-de-therapies-douces)) of a cookie is likely to read, modify or delete the information contained therein. There is no use of third party cookies ie direct or indirect partners of the site of the center. This cookie makes it possible to recognize the navigator of a user when he navigates from page to page, even when he returns on a website. It is not directly the user who is recognized but the browser from which he visits the website.

Which cookies are used on the provider's website?

#### **Session cookies**

These cookies have a lifespan of a few tens of minutes and are deleted when the browser is closed. They are essential to allow a user to access his personal space after identification.

#### **Functional cookies**

These cookies have a lifespan of several tens of days and can memorize certain specific information about subscribed services or default choices made on certain forms.

#### **Technical cookies**

These cookies are used to memorize certain information about your browsing, for example the warning of the use of cookies

Depending on the case, the lifespan of these cookies is from a few days to several months.

Can we refuse certain cookies?

To browse the site, the deposit of cookies of the domain [www.reve-blanc.com](http://www.reve-blanc.com) is necessary for the proper functioning of their services.

However, you can browse the site in "private browsing" or block cookies by configuring your browser in this way. Refer to the specific documentation of your browser or the CNIL website or RGPD.

litigation

General sales agreements are governed exclusively by French law. In case of difficulties of interpretation of this contract, only the courts of Paris will be competent.

## **Informatique et liberté (RGPD)**

Le règlement général sur la protection des données (RGPD), entré en application le 25 mai 2018, impose la mise en place d'un registre de suivi des données.

Le Prestataire est attaché au respect de la sécurité et au respect de la vie privée sur internet, conformément aux lois françaises en vigueur.

Le Prestataire assure la protection des données recueillies selon les différents moyens de collecte.

- Les données collectées lors de la création de compte sur le site le-commerce de réservation d'appartement sont à viser d'échanges entre les deux parties, de facturation de la prestation et de vérification de conformité avec la loi sur le droit d'exercer sa profession. Ces données n'ont aucune visées commerciales externes et ne sont pas revendues.
- Les fichiers logs de ce fait, sont conservés minimum un an. Les fichiers logs mentionnent pour chaque Occupant son adresse IP, la valeur du champ « User agent » du navigateur envoyé par http, les adresses URL des adresses visitées, et d'autres informations anonymes envoyés lors de chaque requêtes vers le serveur des sites.
- Le mail peut être utilisé pour l'envoi d'une newsletter sur le centre avec l'accord du client. Il aura la liberté à tout moment de s'en désinscrire en cliquant sur le lien prévu à cet effet en bas de chaque newsletter.
- La navigation sur les sites du Rêve Blanc, implique l'acceptation de l'utilisation de cookies ou autres traceurs pour réaliser des statistiques de visites. Le stockage de cookies sur l'ordinateur (tablette, téléphone,...) ne permet pas d'identifier personnellement le visiteur mais permet aux Prestataires de délivrer un meilleur service. Les cookies sont uniquement internes aux sites internet du Prestataire. Ce dernier n'utilise aucun cookies Tiers appartenant à d'autres sociétés internet.

Les informations traitées sont destinées au chalet Rêve Blanc et ses prestataires. Le client dispose de la faculté de s'opposer, sans frais, à ce que les données le concernant soient utilisées à des fins de prospection.

Il dispose également d'un droit d'opposition pour motif légitime, d'un droit d'interrogation, d'accès et de rectification des données le concernant en écrivant à [contact@reve-blanc.com](mailto:contact@reve-blanc.com).

Sent from my iPhone  
Regards

Mary Paccard